



Property Information & House Rules

- Semi Detached villa with 4 BR with en-suite bathrooms
- Self-service kitchen/villa concept. Note always suggested best to buy your provisions from nearby store before checking in (booze, water, drinks, snacks, etc)
- **What is Self-Catered Villa?** It's defined as self-contained property offering clean, comfortable, furnished accommodation for visitors who are also provided with the means to prepare and cook their own meals.
- Kitchen fully equipped (fridge, microwave, toaster, all utensils, induction cooker, glasses, whiskey glasses, cutlery, etc)
- Private Pool within the premises (we will need access for pool maintenance daily). Note Pool Rules separately.
- Wifi is available throughout the property.
- Housekeeping services are available for 2 hours daily till 6 pm. Timing to be agreed on arrival. Staff will during those 2 hours assist if needed to wash utensils, make beds up, routine housekeeping of rooms/bathrooms, clear garbage's, etc.
- Breakfast services can be done by caretaker for min charge 300/breakfast. All Ingredients at cost price.
- We have TVs in the Sitting Room & 3 bedrooms only but with HDMI cables so guests can hook up their laptops for Netflix or Amazon Prime or other online subscriptions. We have however a TATA Sky connection in the Sitting Area.
- **Post 9 pm are quiet hours outside at the pool area so no disturbance to neighboring villas and surrounding properties. No Pool Parties beyond 9pm. However you can carry your session indoors thereafter. Swimming also to stop by 9 pm due to chlorination/chemical treatment and disturbances to other guests / neighbors.**
- **Note the Bedroom 1 is on GF, Bedroom 2 & 3 is on Level 1 (Master Bedrooms) and Bedroom 4 is on the Terrace level and need to walk flight of stairs. All rooms with ensuite bathrooms.**
- **Check in time is post 2pm and check out time is 10am (this is so we have enough time between check in's for full cleaning and housekeeping now).**
- For 3 nights or less, linen/towels will not be changed. Our price per day is calculated based as a Self-catered villa concept. If you want linen and towels to be changed daily we are happy to offer you this service for an extra cost which you need to confirm when doing the booking with us.
- **On arrival, during the registration process the pending holiday balance is payable in cash along with the security deposit. Walk-in Guest need to do full payment on arrival.**
- **Please note the rooms will only be accessible once the registration + ID proofs are given and payment is completed as per government rules and regulations. Also at present there is a need for RTPCR Test Certificate or Vaccination Card with 2 doses to be provided to check in staff for all guests.**
- Once the booking is confirmed for 'X' number of people, no reduction in the price will be accepted if the number of individuals decreases. Any extra guests over what was booked for, will be charged an extra guest fee. If an extra individual are found residing in the villa, we shall deduct an extra fee per person from the security deposit for that day.
- No Smoking inside the villa please. You can smoke outside the villa in the garden area or in the balcony. We need the rooms smelling fresh for our next guest.
- We have a staff quarter at OV4 where the caretaker resides.
- **The person doing the booking is responsible for all individuals (including children) using the pool during your entire stay. There are no lifeguard services at the Pool and all persons using the pool or entering the pool area do so entirely at their own risk and responsibility. Children must be supervised by the parents at all-time near the swimming pool. Note there is no kid's pool nor barrier around the pool for kid's safety and parents, guardians and person doing the booking is fully responsible for all guests' safety in and around the pool. All guests must bring in their own pool floaters or sun beds etc for use in the pool.**



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- **Loud Music/ Noise is strictly not permitted by law** in all states in India and at our villas in Goa. Play music Softly/Sensibly outdoor between 9 am to 9 pm. Music played outdoor should not exceed 55 decibels in residential areas as per Noise Pollution (Regulation and Control) Rules 2000. Play indoors with doors closed all day/night. Just ensure neighbors are not dancing to your music. Management takes no responsibility for any violations.
- Strictly no drugs or illegal substances allowed in or around the villas or any unsolicited business.
- If there is a power cut only a light and a fan will be operational in every rooms, this backup is provided by an invertor. AC will not function.
- The management accepts no responsibility for loss, theft or damage of personal items or valuables including if stored in your vehicles or rental vehicles. Kindly ensure safekeeping of your belongings at all times.
- **If you break anything or damage anything then you will be charged for the same. Villa Olive will take a security Deposit of Rs 10,000 per booking which will be fully refundable if there are no damages during the stay.**
- Villa Olive reserves the right to evict any guests who may not be following the House Rules at any time.